



FORTUNATE FISH

custom print, design & paint

Processing Time

All Fortunate Fish items are custom made and individually designed, which means processing times vary based on design approval.

Design & Draft Timeline: A design draft will be emailed within 3-5 business days after you order is placed. Customers are responsible for monitoring their email, including spam/junk folders.

Design Approval & Communication: We will make two (2) attempts to contact you for design approval. If no response is received after 2 attempts within 5 business days. Fortunate Fish reserves the right to: proceed with design as-is or cancel the order.

Production & Shipping: Once the design draft is approved by the customer, the item will be produced and shipped within 3 business days.

Please note:

- *Processing time does not include shipping time.*
- *Delays in customer approval will delay the overall timeline.*
- *Multiple draft changes will delay the overall timeline.*
- *During holidays, promotions, or high volume periods, processing time may be extended.*

Evelyn Flores

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BUSINESS OWNER

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www.FortunateFish.net