



FORTUNATE FISH

custom print, design & paint

Return Policy

Fortunate Fish is committed to handling every order with care, and pouring time and dedication to every one. Please review our return policy carefully before placing an order.

Due to the nature of personalizations made to order, all sales are final. We do not accept returns or exchanges and we do not offer refunds once your order has been shipped. There may be an exception in the event that the item arrives defective at no fault of your own.

Damaged or Incorrect Items

You must contact us within 48 hours of delivery.

Please email us at fortunatefishprints@gmail.com with:

- *Your order number*
- *A brief description of the issue*
- *Clear photos of the damage or incorrect item(s) along with the packaging it arrived in.*

Please allow 3 business days for review. Once reviewed, we may offer a replacement, future discount or store credit at our discretion.

Evelyn Flores

Evelyn Flores
BUSINESS OWNER

FortunateFishPrints@gmail.com
www.FortunateFish.net

