



# FORTUNATE FISH

*custom print, design & paint*

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**Shipping Policy:** Orders are shipped via USPS or UPS, depending on size and destination. Shipping rates are calculated at checkout. Tracking information will be emailed the same day that the carrier is in possession of the package.

**Delivery Time:** Estimated delivery time is 3-7 business days after shipment date. Delivery times are estimated and not guaranteed.

**Address Accuracy:** Customers are responsible for providing the correct shipping address. Fortunate Fish is not responsible for packages delivered to incorrect addresses provided by the customer.

**Lost or Delayed Packages:** Once a package is marked as delivered by the carrier, we are not responsible for loss or theft. For delayed shipments, please contact the carrier directly using your tracking number.

*Evelyn Flores*

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